

# Beazley Breach Response Services

## A Dedicated Team of Experts

Beazley is unique among insurers in having a dedicated business unit, **Beazley Breach Response (BBR) Services**, that focuses exclusively on helping clients manage data breaches successfully.

BBR Services is a dedicated team of data breach professionals who assist BBR policyholders at every stage of incident investigation and breach response. They coordinate the carefully vetted forensics experts and specialized lawyers to help you establish what's been compromised; assess your responsibility; and notify those you have to. In addition, BBR Services coordinates credit or identity monitoring for your customers and PR advice to help you safeguard your reputation.

“Under the stress of dealing with a large security incident, Beazley was a calm partner. They were responsive, efficient, extremely easy to work with and connected us with a variety of experts who assisted us every step of the way.”

E. Ward Begley II, General Counsel and  
Roz Cordini, Chief Compliance Officer  
Owensboro Health

### The Beazley difference

#### In-house

BBR Services is a dedicated business unit within Beazley. Once you provide notice of an incident, a BBR Services manager will work side-by-side with you throughout the process. You will not be directed to an external third party to manage or coordinate your breach response services. Access to BBR Services is included with your policy; there is no extra charge for their time or expertise.

#### Experienced

Every breach is different. It is important to work with a partner who's been there before. Beazley has managed over 7,000 breaches for companies ranging in size from small businesses to large multinationals across a variety of industries. BBR Services uses this vast experience to help you with your investigation and breach response.

#### 24/7 availability

Breaches do not just take place during business hours. They often occur at night, weekends or on holidays. BBR Services responds quickly regardless of the time or day.

#### Risk management

BBR Services provides a full range of resources to help mitigate risks before an incident occurs. On our Beazley owned and managed risk management portal, [beazleybreacholutions.com](http://beazleybreacholutions.com), you will find resources for incident response planning, employee training, compliance, and security best practices. Newsletters and live expert webinars educate you about the latest threats, preventive steps, and regulatory developments. BBR Services also coordinates a variety of pre-breach services so you can improve the robustness of your cybersecurity.



# BBR Services

continued

In addition to managing breaches, coaching BBR policyholders through incidents and sharing risk management best practices, BBR Services are considered experts in the industry. The BBR Service team members are often quoted in the media and frequently speak at major cyber conferences.

## Meet the team

### **Katherine Keefe**

Global head of BBR Services  
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### **Brett Anderson, CISSP, PCIP**

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### **Darius Wood**

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### **Sue Yi, CIPP/US**

BBR Services manager  
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“During Quincy Credit Union’s recent ATM skimmer incident, Beazley Group provided significant assistance in dealing with the many issues involved. When notified, Beazley promptly responded with recommendations for legal assistance and investigative services. This unfortunate occurrence caused great stress and concern on the part of QCU’s management team and Directors. Beazley’s representatives provided significant support to assist us. I sincerely thank them for their help and highly recommend Beazley’s Breach Response Insurance coverage for all credit unions.”

Stewart A. Steele Chief Executive Officer  
Quincy Credit Union

“The response from the Beazley Group after discovering a potential data breach was an amazing demonstration of customer service and professional guidance. The response time was fast, less than an hour before the team was pulled together for a teleconference with our representative and we were issued next steps within an hour after that. Having Beazley in our back pockets has already paid for itself three-fold and in my opinion is essential for any business continuity and disaster recovery plan.”

Sonya Lynn, EVP, Chief Operating Officer  
Craft3

Learn more:  
[www.beazley.com/bbr](http://www.beazley.com/bbr)