Beazley Logo

Press Releases

Beazley scoops Claims Service Quality Marque for seventh consecutive year

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Gracechurch recognises consistently improving claims service

For the seventh year running, specialist insurer Beazley has been awarded the Claims Service Quality Marque by Gracechurch Consulting, the independent insurance research consultancy.

The Service Quality Marque is awarded annually to claims teams who have been rated as having consistently outstanding service quality based on Gracechurch Claims Service Monitors.

Beazley was once again strongly recommended by claims broking specialists in London and highly rated for both communications and commerciality. They also exceeded the threshold of 75%+ positive ratings on last year, demonstrating a ringing endorsement of its claims handling service.

Beth Diamond, Group Head of Claims at Beazley, commented: “A consistently reliable high quality claims service has been at the heart of our business for three decades. It is hugely rewarding to be recognised in this way, for the seventh year in a row.

“We work extremely hard at Beazley to ensure that we do the right thing and strive for better in all that we do. Such market acknowledgment is not only very flattering – it also shows us that we are on the right track.”

Ben Bolton, Gracechurch Consulting Managing Director, added: “Beazley has again been one of the strongest claims teams in the London Market, delivering a responsive, timely service. Clients and broker partners have the added confidence that Beazley has the experience and technical depth to solve the most complex claims challenges.”

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Note to editors:

Beazley plc (BEZ.L) is the parent company of specialist insurance businesses with operations in Europe, United States, Canada, Latin America and Asia. Beazley manages seven Lloyd's syndicates and, in 2021, underwrote gross premiums worldwide of $4,618.9m. All Lloyd's syndicates are rated A by A.M. Best. Beazley's underwriters in the United States focus on writing a range of specialist insurance products. In the admitted market, coverage is provided by Beazley Insurance Company, Inc., an A.M. Best A rated carrier licensed in all 50 states. In the surplus lines market, coverage is provided by the Beazley syndicates at Lloyd's. Beazley's European insurance company, Beazley Insurance dac, is regulated by the Central Bank of Ireland and is A rated by A.M. Best and A+ by Fitch.

Beazley is a market leader in many of its chosen lines, which include professional indemnity, cyber, property, marine, reinsurance, accident and life, and political risks and contingency business. For more information please go to: www.beazley.com

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