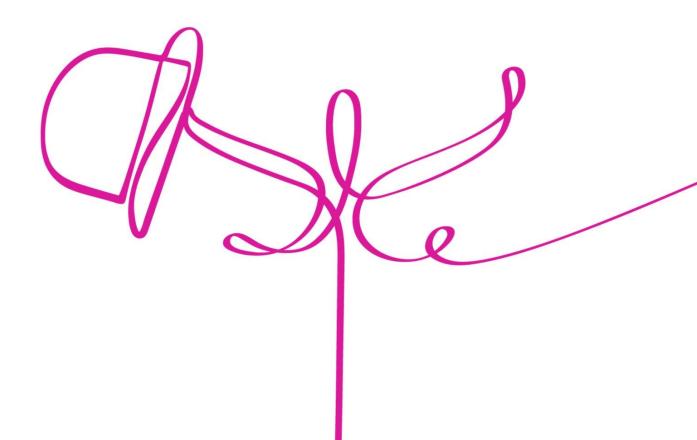


# Boardroom Protect 2024 - Canada





Find out more about the story of Beazley and how it all started with a hatstand

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# **Beazley Claims Service**

Delivering great claims service is one of Beazley's top priorities. Our Claims Service Standards highlight what our stakeholders can expect when working with our Claims Team – expertise, responsiveness, partnership, fairness, and accountability. Please visit www.beazley.com to read more about our Claims Service Standards under Our Approach to Claims.



# **Insurance Company and Notification**

Thank you for choosing to insure with us. Please read your policy documentation carefully to ensure that the cover meets your requirements. If anything is not correct, please contact your insurance agent or broker as soon as possible.

# A. Insurance Company

Syndicate 3623 at Lloyd's

B. Notification – Where to notify a matter or a fact or circumstance which could reasonably give rise to a matter

Beazley Canada Limited, First Canadian Place 4530 – 100 King Street W, P.O. Box 328 Toronto, ON M5X 1E1 Canada claims.canada@beazley.com



NOTICE: THIS POLICY IS A CLAIMS MADE AND REPORTED POLICY AND APPLIES ONLY TO:

- (A) CLAIMS FIRST MADE, INVESTIGATIONS FIRST COMMENCED, SECURITY HOLDER DEMANDS FIRST MADE AND BOOKS AND RECORDS DEMANDS FIRST RECEIVED DURING THE POLICY PERIOD AND REPORTED IN WRITING TO THE INSURANCE COMPANY IN ACCORDANCE WITH THE TERMS OF THIS POLICY; AND
- (B) INQUIRIES FIRST REPORTED IN WRITING TO THE INSURANCE COMPANY IN ACCORDANCE WITH THE TERMS OF THIS POLICY.

### AMOUNTS INCURRED AS DEFENCE COSTS WILL REDUCE AND MAY EXHAUST THE LIMIT OF LIABILITY AND ARE SUBJECT TO THE RETENTIONS. PLEASE REVIEW THE COVERAGE PROVIDED UNDER THIS POLICY CAREFULLY AND DISCUSS WITH YOUR INSURANCE AGENT OR BROKER.

The **insurance company** agrees with the **named insured** in consideration of the payment of, or agreement to pay, the premium and subject to all the provisions of this Policy:

# Coverages

# Insured Persons Liability

To pay:

- (a) **loss** resulting from:
  - i. any claim first made against any insured person during the policy period for a wrongful act, or
  - ii. any investigation of any insured person first commenced during the policy period; or
- (b) **inquiry costs** resulting from any **inquiry** first reported to the **insurance company** during the **policy period**,

except where the **insured organization** has advanced, paid or indemnified the **insured persons** for such **loss** or **inquiry costs**.

# Insured Organization Reimbursement

To pay on behalf of the insured organization:

- (a) **loss** which the **insured organization** has advanced, paid or indemnified the **insured persons** resulting from:
  - i. any claim first made against any insured person during the policy period for a wrongful act, or
  - ii. any investigation of any insured person first commenced during the policy period; or
- (b) inquiry costs which the insured organization has advanced, paid or indemnified the insured persons resulting from any inquiry first reported to the insurance company during the policy period.



# Insured Organization Liability

To pay:

- (a) **loss** resulting from any **securities claim** first made against the **insured organization** during the **policy period** for a **wrongful act**;
- (b) defence costs incurred by the insured organization in seeking the dismissal of any derivative suit first made during the policy period, but only to the extent the insured organization is named as a nominal defendant in such derivative suit;
- (c) plaintiff legal fees and expenses payable by the **insured organization** which are awarded or approved by the court in a **derivative suit** first made during the **policy period**;
- (d) security holder demand costs resulting from any security holder demand first made during the policy period; or
- (e) **books and records costs** resulting from any **books and records demand** first received by the **insured organization** during the **policy period**.

# **Additional Coverages**

Failure or refusal by the Insured Organization to advance, pay or indemnify

To pay **loss** on behalf of the **insured persons** within the Retention but only to the extent the **insured organization**:

- (a) refuses to advance, pay or indemnify such **loss** on behalf of such **insured persons** for any reason; or
- (b) fails to advance, pay or indemnify such **loss** on behalf of such **insured persons** for any reason within 45 days after a specific written request is made by or on behalf of such **insured persons**.

The **insured persons** will provide the **insurance company** with written and itemized documentation of such **loss** by means of invoices or otherwise.

Any payments of **loss** by the **insurance company** within the Retention will serve to reduce the Limit of Liability under this Policy.

In such event, the **insurance company** will be entitled to obtain reimbursement from the **insured organization** for all payments made by the **insurance company** that would not have been made had the indemnification within the Retention been provided by the **insured organization**, unless the **insured organization** is unable to indemnify by reason of its insolvency.

# Mitigation Costs

To pay mitigation costs.

As a condition to coverage under this Policy for mitigation costs:

 (a) the insured persons will demonstrate, to the reasonable satisfaction of the insurance company, that the incurring of such mitigation costs is reasonably likely to prevent the fact or circumstance from resulting in a matter;



- (b) any action taken by the **insured persons** must be done with the prior written consent of the **insurance company**;
- (c) the liability of the insurance company for mitigation costs will in no event exceed the amount of loss they would have paid if a matter were to be pursued against the insured persons; and
- (d) the **insured persons** must establish that such **matter** would be covered under this Policy.

#### Excess Limit of Liability for loss that is non-indemnifiable loss

Upon exhaustion of the Limit of Liability specified in the Declarations and the limits of liability of all policies of insurance providing excess coverage above this Policy, to pay **non-indemnifiable loss** up to the Excess Limit of Liability specified in the Declarations.

The Excess Limit of Liability specified in the Declarations is a separate additional excess aggregate limit to the Limit of Liability specified in the Declarations and will only apply to **claims**, **investigations** and **inquiries** under the Insured Persons Liability Coverage.

# **Exclusions from Cover**

The **insurance company** will not be liable for any **loss** in connection with or resulting from that portion of any **matter**:

#### Criminal and Fraudulent Acts and Omissions, Personal Profit and Return of Remuneration

- (a) for any deliberately criminal or deliberately fraudulent act or omission committed by any insured;
- (b) for any personal profit or financial advantage gained by any **insured person** to which they were not legally entitled; or
- (c) for the return by any **insured person** of any remuneration paid to them without the previous approval of the appropriate governing body of the **insured organization**, which payment without such previous approval shall be determined to be in violation of the law,

as determined by a final non-appealable adjudication in the underlying action.

This Exclusion will not apply to defence costs, inquiry costs or any independent director.

With respect to part (a) of this Exclusion, for acts or omissions which are treated as a criminal violation in a jurisdiction outside of Canada that are not treated as a criminal violation in Canada, the imposition of a criminal fine or other criminal sanction in such jurisdiction will not, by itself, be conclusive proof that a deliberately criminal or deliberately fraudulent act or omission occurred.

Parts (b) and (c) of this Exclusion will not apply to:

- (i) that portion of any securities claim alleging violations of Section 130 or 130.1 of the Ontario Securities Act as amended or Section 11 or 12 of the Securities Act of 1933 as amended including without limitation loss of any insured person deemed to be a controlling person within the meaning of Section 15 of the Securities Act of 1933 or any similar securities laws or common laws or regulations of any foreign jurisdiction, as amended; or
- (ii) **facilitation costs** incurred in connection with that portion of any **claim** alleging violations of Section 304(a) of the Sarbanes-Oxley Act of 2002, Section 954 of the Dodd-Frank Wall Street



Reform and Consumer Protection Act of 2010, the U.S. Federal Food, Drug, and Cosmetic Act 21 U.S.C. Section 301, et seq. or any comparable Canadian provincial, federal or local statutory provision or any internal policy of the **insured organization** promulgated in accordance therewith.

# Prior and Pending

arising out of, based upon, attributable to or in any way involving any litigation, investigation, arbitration, administrative, or other proceeding brought against any of the **insureds** prior to the **prior and pending date**, or any **wrongful act** or fact or circumstance underlying or alleged therein.

# Prior Notice

arising out of, based upon, attributable to or in any way involving:

- (a) any **wrongful act**, fact, circumstance, situation, event or transaction of which notice has been provided and accepted under any prior policy of which this Policy is a renewal or replacement, or
- (b) any **wrongful act** which is considered **related wrongful acts** of which notice of the earlier **wrongful act** has been provided and accepted under any prior policy of which this Policy is a renewal or replacement.

For the purpose of determining the applicability of any of the Exclusions, the knowledge of, **wrongful act** of, or facts pertaining to any of the **insureds** will not be imputed to any other **insured person**.

However:

- (a) the **wrongful act** of any **insured person** shall be imputed to the **insured organization** to the extent that the **insured organization** indemnifies such **insured person**, and
- (b) the **wrongful act** of any **insured person** who at the time of the **wrongful act** was the chief executive officer or chief financial officer of the **named insured** will be imputed to the **insured organization**.

# Limit of Liability

The Limit of Liability specified in the Declarations is the maximum amount payable by the **insurance company** for all **loss** under this Policy in respect of all **matters** under this Policy.

Any loss paid by the insurance company under this Policy will reduce the Limit of Liability.

Where any Sub-Limit of Liability is specified in this Policy or the Declarations, the **insurance company** will have no liability in excess of such Sub-Limit of Liability. Any Sub-Limit of Liability will be part of, and not in addition to, the Limit of Liability.

The **insurance company** will not be obligated to pay any **loss** after the Limit of Liability has been exhausted or after deposit of the Limit of Liability in a court of competent jurisdiction.

# Retention

The Retention is specified in the Declarations and the **insurance company** will be liable only for **loss** in excess of that amount.



The Retention will be satisfied by monetary payments of **loss** by or on behalf of the **insureds**. However, if and to the extent any **loss** which is within any applicable Retention under this Policy is paid on behalf of the **insured persons** by any other insurer pursuant to the terms and conditions of any Excess Difference in Conditions Side A policy which is specifically excess of this Policy, then the applicable Retention under this Policy will be eroded by the amount of such payment.

If a **matter** is subject to different Retentions, the applicable Retentions will be applied separately to each part of such **matter**, but the sum of such Retentions will not exceed the largest applicable Retention.

No Retention will apply to **non-indemnifiable loss**, **security holder demands** or **books and records demands**.

# **Claim Requirements and Information**

#### Notification of Claims

As a condition to coverage under this Policy, the **insureds** must give notice to the **insurance company** of any **claim** as soon as practicable after any **responsible person** first becomes aware of such **claim**, and in any event, no event later than:

- (a) 60 days after the end of the policy period, or
- (b) in the event this Policy is renewed with the **insurance company**, 180 days after the end of the **policy period**.

In the event that the insureds:

- i. should have notified the **insurance company** of a **claim** but were unable to do so due to being prohibited from disclosing information by a **regulatory authority** or pursuant to the terms of a confidentiality agreement, then "as soon as practicable" shall mean as soon as the **insureds** are permitted to disclose the information by the **regulatory authority** or pursuant to the terms of the confidentiality agreement; or
- ii. fail to provide notice of a **claim** in accordance with the foregoing, the **insurance company** will not be entitled to deny coverage for the **claim** based upon late notice, unless the **insurance company** can establish that its interests were materially prejudiced by reason of such late notice.

#### Notification of Investigations

If the **insureds** elect to seek coverage under this Policy for an **investigation**, the **insureds** shall give notice to the **insurance company** of such **investigation** but no later than:

- (a) 60 days after the end of the policy period, or
- (b) in the event this Policy is renewed with the **insurance company**, 180 days after the end of the **policy period**.



# Notification of Inquiries

If the **insureds** elect to seek coverage under this Policy for an **inquiry**, the **insureds** shall give notice to the **insurance company** of such **inquiry** but no later than:

- (a) the end of the policy period, or
- (b) in the event this Policy is non-renewed with the **insurance company**, 60 days after the end of the **policy period**.

#### Notification of Security Holder Demands and Books and Records Demands

If the **insured organization** elects to seek coverage under this Policy for a **security holder demand** or a **books and records demand**, the **insured organization** shall give notice to the **insurance company** of such **security holder demand** or **books and records demand** but no event later than:

- (a) 60 days after the end of the **policy period**, or
- (b) in the event this Policy is renewed with the **insurance company**, 180 days after the end of the **policy period**.

#### Notification of Circumstances

The **insureds** may during the **policy period** notify the **insurance company** of any fact or circumstance (including any request to toll, extend or waive a period or statute of limitation or a contractual timebar) which could reasonably give rise to a **matter**.

Any notice must include:

- (a) the reasons why the **insureds** reasonably anticipate that such fact or circumstance could give rise to a **matter**, and
- (b) full particulars of the dates, acts and persons involved (where available).

If a **matter** is made, commenced, reported or received after the end of the **policy period** and arises from a fact or circumstance reported in accordance with this provision, then such **matter** will be deemed to have been made, commenced, reported or received at the same time as the fact or circumstance was reported to the **insurance company**.

#### Related Matters

- All related matters:
- (a) are deemed a single **matter** for purposes of this Policy, irrespective of the number of claimants or **insureds** involved in the **matter**, and
- (b) are deemed to have been made at the earliest of the following dates:
  - (i) the date that a **claim**, that is part of the single **matter**, was first made; or
  - the date that an investigation, that is part of the single matter, was first commenced provided such investigation was reported under the Policy in effect at the date the investigation was first commenced; or
  - (iii) the date that an **inquiry**, that is part of the single **matter**, was first reported under this Policy or any prior policy of which this Policy is a renewal or replacement; or



- (iv) the date that a security holder demand, that is part of the single matter, was first made provided such security holder demand was reported under the Policy in effect at the date the security holder demand was first made; or
- (v) the date that a **books and records demand**, that is part of the single **matter**, was first received provided such **books and records demand** was reported under the Policy in effect at the date the **books and records demand** was first received

regardless of whether such date is before, during, or after the **policy period**, and

- (c) will be treated by the **insurance company** as having been reported when the first such **matter** was reported or is deemed to have been reported to the **insurance company**, and
- (d) will be subject to a single Retention.

#### Notice to the Insurance Company

All notices to the **insurance company** must be sent either by e-mail or mail to the address specified in the Declarations.

#### Defence and Settlement

(a) Duties

It is the duty of the **insureds** and not the duty of the **insurance company** to defend **claims**, **investigations** or **inquiries**, including the investigation, review and evaluation of any **security holder demand** or to respond to any **books and records demand**. The **insurance company** will be entitled to participate fully in the defence of any **matter**, including settlement negotiations or contribution or indemnification proceedings, where it is reasonably likely to involve the **insurance company** making any payment under this Policy.

(b) Selection of defence counsel and consent to policy costs

The **insureds** may appoint defence counsel and incur **defence costs** and **inquiry costs** during a period of 14 days of defence counsel being appointed, provided that the **insurance company's** consent is sought no later than 14 days after the date the first **defence costs** or **inquiry costs** are incurred. Otherwise, no **defence costs** or **inquiry costs** shall be incurred without the **insurance company's** consent, and the **insurance company** will not be obligated to pay any such **defence costs** or **inquiry costs** without its consent.

The insurance company will not be obligated to pay facilitation costs, mitigation costs, security holder demand costs, books and records costs, personal asset costs or personal reputation costs unless it has given consent to such costs being incurred.

(c) Advancement of policy costs

The **insurance company** will advance or pay **policy costs** on a current basis but no less than once every 60 days.

(d) Consent to settlement of matters

The **insureds** will not admit liability, make any payment, assume any obligation, make any offer to settle or agree to any settlement, consent to any judgment or dispose of any **matter** without the consent of the **insurance company**. However, the **insurance company's** consent will not be required for a settlement which fully resolves the **claim** where such settlement is for an amount within the applicable Retention (inclusive of **policy costs**), provided the **insureds** shall give the **insurance company** as soon as practicable details of the settlement amounts and the date the settlement becomes final.



# Assistance and Cooperation

If any **matter** or fact or circumstance is reported by the **insureds** under this Policy, the **insureds** will give all information and assistance to the **insurance company** as it may need to investigate such **matter**, fact or circumstance. The **insureds** will cooperate with the **insurance company** when responding to such **matter**, fact or circumstance. The **insureds** agree not to knowingly take any action which in any way increases the **insurance company**'s exposure under this Policy.

In respect of the Insured Persons Liability Coverage, the failure of any one **insured** to give the **insurance company** the information and assistance that it may need will not impair the rights of any other **insured person** under this Policy. In respect of Insured Organization Reimbursement Coverage, the failure of any **insured person** to give the **insurance company** the information and assistance that they may need will not impair the rights of the **insured organization** under this Policy with respect to any indemnification provided to any other **insured person**.

Any costs to provide such information or assistance to the **insurance company** will be at the **insureds** own cost, except where such costs constitute **defence costs**.

# Allocation

Where a **matter** involves both parties covered and not covered and/or allegations covered and not covered by this Policy, then the **insureds** and the **insurance company** agree to use their best efforts to reach a fair and proper allocation of covered **loss** and uncovered loss. The **insureds** and the **insurance company** agree that in determining a fair and proper allocation of covered **loss**, they will take into account the relative legal and financial exposures of, and relative benefits obtained in connection with, the defence and/or settlement of the **matter** by the **insureds** and others, and as between the covered and non-covered portions of the **matter**.

In the event that an allocation cannot be agreed upon by **insureds** and the **insurance company**, then:

- (a) the insurance company will advance the amount of policy costs which they deem fair and proper until a different amount is negotiated by the insureds and the insurance company, determined pursuant to the arbitration process set forth in subparagraph (b) below, or determined judicially;
- (b) the insurance company, solely if requested by the insureds, will submit the dispute to binding arbitration. The rules of the Canadian Commercial Arbitration Centre will apply except with respect to the selection of the arbitration panel, which shall consist of one arbitrator selected by the insureds, one arbitrator selected by the insurance company, and a third independent arbitrator selected by the first two arbitrators.

Any negotiated, arbitrated or judicially determined allocation of **policy costs** on account of a **matter** will be applied retroactively to all **policy costs** on account of such **matter**, notwithstanding any prior advancement to the contrary. Any allocation or advancement of **policy costs** on account of a **matter** will not apply to or create any presumption with respect to the allocation of other **loss** on account of such **matter**.

Notwithstanding the foregoing, if a **claim** (other than a **securities claim** or any **claim** for an **employment practice act**) results in **loss** covered by this Policy and loss uncovered by this Policy either because the **claim** includes both covered and uncovered allegations or because it includes both insured and uninsured parties, then the **insureds** and the **insurance company** agree to allocate 80% of any **defence costs** incurred in connection with such **claim** as loss incurred by the **insureds** with the remaining 20% of such **defence costs** being an obligation of the **insureds** and not insured under this Policy. This preset amount of allocation shall not apply to or create any presumption with respect to the allocation of other **loss** on account of such **claim**.



# Other Insurance

The insurance under this Policy will apply in excess of any other valid and collectible Directors and Officers Liability, Employment Practices Liability, General Liability, Pollution Liability or Fiduciary Liability insurance available to any **insured**, including any self-insured retention or deductible of such insurance. This provision will not apply where such other collectible Directors and Officers Liability insurance is written only as specific excess insurance over this Policy. However, the insurance under this Policy will apply as primary to any personal directorship liability insurance of any **insured person** or any Directors and Officers Liability insurance issued to any security holder of the **insured organization**.

In the event a **claim** is made against, or there is an **investigation** of, the **insured persons** while acting in an **outside position**, the insurance under this Policy is excess of:

- (a) any indemnification available to such insured person from the outside entity; and
- (b) all other valid and collectible insurance available to the **insured persons** from the **outside entity** and its insurers.

#### Subrogation and Recoveries

If any payment is made under this Policy, the **insureds** will transfer their rights of recovery against any third party to the **insurance company**. The **insureds** will do whatever is reasonably necessary to secure and preserve such rights after a **matter** is first made or commenced against or reported or received by them or the date they become aware of a fact or circumstance which could reasonably give rise to a **matter**.

The **insurance company** agrees to waive its rights of recovery against any **insured person**.

Any amounts recovered will be applied in the following order:

- (a) to reimburse costs incurred by or on behalf of the **insurance company** in bringing proceedings against such other party;
- (b) then to the **insureds** for the amount of any **loss** which exceeds the Limit of Liability;
- (c) then to the **insurance company** up to the amount of the **loss** paid by the **insurance company** and the Limit of Liability will be reinstated for such amounts; and
- (d) then to the **insureds** to reimburse the Retention.

#### Action against the Insurance Company

No action will lie against the **insurance company** unless and until the **insureds** have fully complied with all the terms of this Policy.

No person or organization will have the right under this Policy to join the **insurance company** as a party to an action against the **insureds** to determine the **insureds**' liability or implead the **insurance company** in any such action.

# **General Conditions**

# Change of Control or Subsidiary Acquired by or Merged or Combined with Another Entity

In the event during the **policy period**:

(a) there is a **change of control**, or



(b) a **subsidiary** is acquired by, merged into or combines with another entity, such that the **subsidiary** is not the surviving entity,

this Policy will not apply to that part of any **matter** which arises from a **wrongful act** that was committed or any conduct that was undertaken after such **change of control** or acquisition, merger or business combination.

The **named insured** will, as soon as practicable, give the **insurance company** written notice of a **change of control**.

#### Mergers and Acquisitions

- (a) In the event the named insured:
  - i. merges or combines with another entity such that the **named insured** is the surviving entity, or
  - ii. acquires another entity

whose assets do not exceed 25% of the total consolidated assets of the **insured organization** specified in their most recent audited financial statement, then such merged, combined or acquired entity will be considered part of the **insured organization**, and this Policy will apply, from the date of such business combination or acquisition, for any **matter** involving such entity; or

- (b) In the event the named insured:
  - i. merges or combines with another entity such that the **named insured** is the surviving entity, or
  - ii. acquires another entity

whose assets exceeds the percentage threshold in (a) above, then this Policy will only apply for a period of 90 days, from the date of such merger, business combination or acquisition, for any **matter** in any way involving such merged, combined or acquired entity.

After 90 days, coverage will only be available under this Policy if:

- (a) the **named insured** provides the **insurance company** with information in connection with such merger, combination or acquisition as the **insurance company** requires; and
- (b) the **named insured** accepts any special terms, conditions, exclusions or additional premium charge as may be required by the **insurance company**.
- (c) Coverage for such entity specified in (a) or (b) above, will only apply to that part of any matter for any wrongful act committed or any conduct undertaken after the date of such merger, combination or acquisition.

### Order of Payments

The **insurance company** will pay **loss** in the order in which **loss** is incurred, except that if **loss** is payable under the Insured Persons Liability Coverage and one or more of the other Coverage Sections contemporaneously, **loss** will be paid in the following order:

- (a) first, under the Insured Persons Liability or Mitigation Costs Coverages, provided however that such loss is allocable to any wrongful act committed or any conduct undertaken prior to the insured organization becoming a debtor in possession under the Canadian or United States bankruptcy laws or similar legal status under foreign law; and
- (b) second, under the Insured Persons Liability or Mitigation Costs Coverages where such loss is



allocable to any **wrongful act** committed or any conduct undertaken on or after the **insured organization** became a debtor in possession under the Canadian or United States bankruptcy laws or similar legal status under foreign law; and

- (c) third, at the written request of the chief executive officer of the named insured, the insurance company will either pay or withhold loss payable under the Insured Organization Reimbursement Coverage; and
- (d) lastly, at the written request of the chief executive officer of the named Insured, the insurance company will either pay or withhold loss payable under the Insured Organization Liability Coverage.

In the event the **insurance company** withholds payment pursuant to sub-paragraphs (c) and (d) above, then the **insurance company** will, at such time and in such manner as shall be set forth in the instructions of the chief executive officer of the **named insured**, remit such payment to the **insured organization** or directly to or on behalf of the **insured persons**.

The **insurance company** will have no obligation to pay **loss** after exhaustion of the Limit of Liability, regardless of whether the **named insured** has withheld payment.

#### Optional Extension Period

If this Policy is not renewed or replaced, the **named insured** will be entitled to purchase an **optional extension period**.

The optional extension period will only be available if:

- (a) the **named insured** gives written notice to the **insurance company** of its intent to purchase the **optional extension period** within 30 days after the end of the **policy period**; and
- (b) the **named insured** pays the additional premium specified in the Declarations to the **insurance company** within 30 days after the end of the **policy period**.

The **optional extension period** will only apply to that part of any **matter** for any **wrongful act** committed or conduct undertaken before the end of the **policy period**.

The **optional extension period** cannot be cancelled, and the premium is deemed fully earned at the inception date of such **optional extension period**.

The **optional extension period** will not increase the Limit of Liability. Any payments with respect to **matters** made, commenced, reported or received during the **optional extension period** will be part of the Limit of Liability.

The optional extension period will not apply in the event the run-off period is purchased.

# Run-Off Period

If the event of a **change of control** during the **policy period**, the **named insured** will be entitled to purchase a **run-off period**.

The run-off period will only be available if:

- (a) the **named insured** gives written notice to the **insurance company** of its intent to purchase the **run-off period** within 30 days after the date of such **change of control**; and
- (b) the **named insured** pays the additional premium specified in the Declarations to the **insurance company** within 30 days after the date of such **change of control**.



The **run-off period** will only apply to that part of any **matter** for any **wrongful act** committed or conduct undertaken before the date of such **change of control**.

The **run-off period** cannot be cancelled, and the premium is deemed fully earned at the inception date of such **run-off period**.

The **run-off period** will not increase the Limit of Liability. Any payments with respect to **matters** made, commenced, reported or received during the **run-off period** will be part of the Limit of Liability.

The run-off period will not apply in the event the optional extension period is purchased.

#### Retired and Resigned Insured Persons Extension Period

If this Policy is not renewed or replaced, any **insured person** who has retired or resigned prior to or during the **policy period** will be entitled to an automatic **retired and resigned insured persons extension period**.

The **retired and resigned insured persons extension period** will only apply to that part of any **matter** for any **wrongful act** committed or conduct undertaken before the end of the **policy period**.

The **retired and resigned insured persons extension period** will not increase the Limit of Liability. Any payments with respect to **matters** made, commenced, reported or received during the **retired and resigned insured persons extension period** will be part of the Limit of Liability.

The **retired and resigned insured persons extension period** will not apply in the event the **named insured** has purchased other insurance to replace, in whole or in part, the insurance provided under this Policy.

#### Insolvency Extension Period

In the event a liquidation or reorganization proceeding is commenced by or against the **named insured** during the **policy period**, the **named insured** may request an extension of the coverage granted by this Policy, for a period of up to 72 months, with respect to any **wrongful act** committed or conduct undertaken before the date of such liquidation or reorganization proceeding.

Such extension of coverage will only be available if:

- (a) the **named insured** provides the **insurance company** with information in connection with such liquidation or reorganization proceeding as the **insurance company** requires; and
- (b) the **named insured** accepts any special terms, conditions, exclusions or additional premium charge as may be required by the **insurance company**.

#### Cancellation

(a) By the **named insured** 

The **named insured** may cancel this Policy by giving the **insurance company** prior written notice stating when the cancellation will be effective. In such event, the **insurance company** will give the **named insured** a pro rata refund of the premium for the remaining portion of the **policy period**. However, in the event that the **insureds** have reported any **matter**, fact or circumstance under this Policy, the premium will be deemed fully earned with no refund payable unless the **named insured** withdraws, at the time of such notice of cancellation, all such **matters** and facts and circumstances from this Policy.



#### (b) By the insurance company

The **insurance company** will have the right to cancel this Policy only for non-payment of premium by providing in writing 30 days' notice of cancellation to the **named insured**. If the premium is paid in full to the **insurance company** before the 30 day notice period expires, notice of cancellation will automatically be revoked. In the event of cancellation, the **insurance company** will be entitled to the pro-rata portion of the premium. If this cancellation notice provision is in conflict with any governing law or regulation, then such provision will be amended to afford the minimum requirements permitted under such law or regulation.

#### Authorization

The **named insured** will be considered the agent of all the **insureds**. This means that the **named insured**:

- (a) will act on behalf of all the **insureds** with respect to the giving of or receipt of all notices pertaining to this Policy, and
- (b) will accept any endorsements to this Policy, and
- (c) will be responsible for the payment of all premiums and Retentions and for receiving any refunds of premium.

#### Assignment

The **insureds** cannot assign this Policy or any right under it without the prior written consent of the **insurance company**.

#### <u>Headings</u>

The titles of provisions or endorsements in this Policy are intended solely for convenience and reference. They are not deemed in any way to limit, expand, or otherwise affect the provisions to which they relate.

#### Single form of a Word

Whenever the singular form of a word is used in this Policy, the same word will include the plural when required by context.

#### Governing Law

This Policy will be governed by and construed in accordance with the laws of the province or territory designated in the Declarations.

#### Service of Suit

In any action to enforce the obligations of the **insurance company** they can be designated or named as 'Lloyd's Underwriters' and such designation shall be binding on the **insurance company** as if they had each been individually named as defendant. Service of such proceedings may validly



be made upon the Attorney In Fact in Canada for Lloyd's Underwriters, whose address for such service is 200 Bay Street, Suite 2930, PO Box 51, Toronto, ON M5J 2J2.

#### Entire Agreement

By acceptance of the Policy, the **insureds** agree that this Policy embodies all agreements between the **insurance company** and the **insureds** relating to this Policy. No change or modification to this Policy will be effective unless made by endorsement issued by the **insurance company**.

#### Representation by the Insureds

The **insureds** represent that the statements contained in the **application** are true, accurate and are not misleading. The **insureds** also agree that the **insurance company** issued this Policy and assumes the risks hereunder, in reliance upon the truth of such statements.

The **application** will be construed as a separate application for coverage by each **insured person** and no knowledge possessed by any **insured person** or the **insured organization** will be imputed to any other **insured person**.

In the event that the **application** contains misrepresentations made with the actual intent to deceive, or contains misrepresentations which materially affect either the acceptance of the risk or the hazard assumed by the **insurance company** under this Policy, the **insurance company** may only seek to void coverage, *ab initio*, under the following Coverages with respect to **matters** arising from such misrepresentations:

- (a) with respect to the Insured Organization Reimbursement Coverage, to the extent the **insured organization** indemnifies any **insured person** who had actual knowledge as at the Inception Date of this Policy of any such misrepresentations; and
- (b) with respect to the Insured Organization Liability Coverage, to the extent that the current or past chief executive officer or chief financial officer of the **named insured** had actual knowledge as at the Inception Date of this Policy of any such misrepresentations.

Notwithstanding the foregoing:

- i. the Insured Persons Liability Coverage will not be voided either in whole or in part; and
- ii. this Policy will be non-rescindable.

#### The Insurance Company's Consent

Where the **insureds** are required under this Policy to seek the consent of the **insurance company**, the **insurance company** will not unreasonably withhold, delay or deny such consent.

#### Sanction Limitation

The **insurance company** will not be liable to provide any cover, benefit or pay any **loss** under this Policy to the extent that the provision of such cover, benefit or payment of such **loss** would expose the **insurance company** to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of Canadaor of the United States of America, European Union or United Kingdom.

# Bankruptcy

Bankruptcy or insolvency of the **insureds** will not relieve the **insurance company** of its obligations, or deprive the **insurance company** of its rights or defences under this Policy.



The coverage provided under this Policy is intended to protect and benefit the **insured persons**. If a liquidation or reorganization proceeding is commenced by the **insured organization** (whether voluntarily or involuntarily) under the Companies Creditors Arrangement Act, R.S.C. 1985, the Bankruptcy and Insolvency Act, R.S.C. 1985, Title 11 of the United States Code (as amended), or any similar provincial, territorial, state, local or foreign law, then, in regard to a covered **matter** under this Policy, the **insureds** and the **insurance company** hereby agree not to oppose or object to any efforts by the **insurance company** or any of the **insureds** to obtain relief from any stay or injunction applicable to the proceeds of this Policy as a result of the commencement of such liquidation or reorganization proceeding.

#### **Territory**

This Policy will apply to **matters** made or commenced against or received by the **insureds** anywhere in the world.

#### Valuation and Currency

All premiums, limits, retentions, **loss** and other amounts under this Policy are expressed and payable in the currency of Canada. If judgment is rendered, settlement is denominated or another element of **loss** under this Policy is stated in a currency other than Canadian dollars, payment under this Policy will be made, at the **insureds** election, either:

- (a) in Canadian dollars, or
- (b) in the foreign jurisdiction at issue and in the foreign currency at issue, to the extent legally permissible.

The rate of exchange published in the *Globe and Mail* on the date the judgment becomes final or payment of the settlement or other element of **loss** is due will be used to calculate erosion of the Limits of Liability and Retentions of this Policy.

#### Pay the Named Insured

In the event that the **insurance company** is unable to pay **loss** in any country outside of Canada due to the **insurance company** not holding a valid local license in such country, the **named insured** may, where permitted by law, elect to:

- (a) have **loss** paid to the **named insured** or any **subsidiary** specified by the **named insured** who will accept such payments on behalf of all the **insureds**, or
- (b) have **loss** paid in a country where the **insurance company** does hold a valid local license.

The **insureds** agree that such payments of **loss** by the **insurance company** will satisfy the **insurance company's** obligations under this Policy in respect of **loss** which is due to be paid in such country in which does not hold a valid local license.

#### Conformance of Local Law and Foreign Policies

With respect to any **matter** brought, commenced or received in a **licensed foreign jurisdiction**, any provision of this Policy which conflicts with the law of that jurisdiction will automatically be changed to conform to that law, provided such change is more favorable to the **insureds**.

However, if a **foreign policy** exists in such **licensed foreign jurisdiction**, the provisions of such **foreign policy** shall apply to this Policy (other than the **base provisions**) if they are more favourable to the **insureds**.



# Definitions

The following definitions are applicable to this Policy:

### application means:

- (a) any public documents filed by the insured organization with the Ontario Securities Commission, the Securities and Exchange Commission or any similar foreign authority during the 12 month period prior to the inception date of this Policy, and
- (b) any written information or representations provided to the **insurance company** by or on behalf of the **insureds** in connection with the underwriting of this Policy,

all of which will be deemed part of this Policy, as if physically attached.

#### base provisions means:

- (a) the 'claims made and reported' nature of this Policy
- (b) the Insured Organization Liability Coverage
- (c) the 'duty of the insureds to defend' provision of this Policy
- (d) any provision in this Policy addressing the Limit of Liability (including any sub-limits) or the Retentions
- (e) the 'costs inclusive' nature of this Policy
- (f) the Other Insurance provision
- (g) the Cancellation provision
- (h) the Governing Law provision
- (i) the premium charged for this Policy
- (j) any Endorsement attached to this Policy.

**books and records costs** means reasonable fees and expenses necessarily incurred by the **insured organization** in response to a **books and records demand**.

**books and records costs** will not include the salary and/or cost of time of any **insured person** or overheads expenses of the **insured organization**.

**books and records demand** means a written demand made by one or more security holders of the **insured organization** to inspect the books and records of the **insured organization** pursuant to Section 220 of the Delaware General Corporation Law, Section 145 of the Ontario Business Corporations Act, Section 21 of the Canada Business Corporations Act or any similar statute in any other jurisdiction.

# change of control means:

 (a) the acquisition by any person or entity of more than 50% of the outstanding securities or equity interest of the **named insured** representing the present right to vote for the election of directors; or



(b) the merger, consolidation, or combination of the **named insured** into another entity such that the **named insured** is not the surviving entity.

change of control will not be considered to have occurred in the event of financial impairment.

claim means:

- (a) a written demand for monetary damages, non-monetary relief, injunctive relief or other relief;
- (b) a civil, criminal, administrative or regulatory proceeding; or
- (c) an arbitration, mediation or other form of alternative dispute resolution proceeding.

claim will include:

- i. any appeal from any such proceeding;
- ii. any proceeding against any **insured person** before the Equal Employment Opportunity Commission or any similar provincial, territorial, federal, state, local or foreign governmental body;
- iii. an extradition proceeding initiated by any law enforcement authority against any **insured** person, or the arrest, detention, or incarceration of any **insured person**, with respect to their status as such;
- iv. any manslaughter claim;
- v. in respect of the Insured Persons Liability Coverage only, any written demand or proceeding arising out of any statutory liability of an **insured person** due to the failure of the **insured organization** to deduct, withhold or remit taxes (including non-resident withholding taxes, goods and services taxes, salary or withholding taxes and employee source deductions), unemployment insurance contributions, or pension plan contributions; and
- vi. in respect of the Insured Persons Liability Coverage only, any written demand or proceeding arising out of any statutory liability of an **insured person** due to the failure of the **insured organization** to pay debts for services performed by an employee of the **insured organization** for salary, wages or related amounts such as vacation pay or holiday pay.

claim will not include any investigation or inquiry.

**class certification fees** means reasonable expert fees necessarily incurred by the **insureds** to conduct an event study to be filed with the court in opposition to class certification in any **securities claim**.

defence costs means:

- (a) reasonable legal fees, costs and expenses, including reasonable expert fees, necessarily incurred by the **insured persons** in connection with the defence, settlement or appeal of a **claim** or to respond to an **investigation** or incurred by the **insured organization** in connection with the defence, settlement or appeal of a **securities claim**;
- (b) premiums for appeal bonds for covered judgments or bonds to release property used to secure a legal obligation, if required for a **claim**. However, the **insurance company** will have no obligation to appeal or to obtain such bonds; and
- (c) reasonable costs (other than collateral) for a bond or other financial instrument to guarantee the contingent obligation of the **insured persons** for bail or its equivalent required by a court in any foreign jurisdiction.

defence costs will include:

i. class certification fees;



- ii. reasonable legal fees, costs and expenses necessarily incurred by the **insured persons** in connection with the defence, settlement or appeal of:
  - 1. any **claim** made against the chief executive officer or chief financial officer of the **named insured** seeking repayment of compensation as a result of a financial restatement of the **insured organization** pursuant to Section 304(a) of the Sarbanes-Oxley Act of 2002 or any comparable Canadian provincial, territorial, federal or local statutory provision, or
  - 2. any **claim** made against the **insured persons** seeking repayment of compensation as a result of a financial restatement of the **insured organization** pursuant to Section 954 of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010, the U.S. Federal Food, Drug, and Cosmetic Act, 21 U.S.C. Section 301, et seq. or any comparable Canadian provincial, territorial, federal or local statutory provision or any internal policy of the **insured organization** promulgated in accordance therewith;
- iii. foreign accommodation costs where such costs are not payable by the insured organization;
- iv. reasonable fees and expenses incurred by the **insureds** at the **insurance company's** request to assist the **insurance company** in investigating a **claim** or **investigation**; and
- v. reasonable legal fees and expenses necessarily incurred by any **insured person** where deposed as a witness in connection with any **claim** against any other of the **insureds** or **investigation** or **inquiry** of any other **insured person**.

defence costs will not include the salary and/or cost of time of any insured person or overhead expenses of the insured organization.

**derivative suit** means any lawsuit brought derivatively on behalf of the **insured organization** by a security holder of the **insured organization**.

**employed lawyer** means any employee of the **insured organization** who is admitted to practice law and who is or was employed as a lawyer full-time and salaried by the **insured organization**.

**employed lawyer wrongful act** means any act, error, omission, misstatement, misleading statement, neglect or breach of duty actually or allegedly committed by any **insured person** while acting in their capacity as an **employed lawyer**, or any matter claimed against any **insured person** by reason of their serving, or having served, as an **employed lawyer** but only in connection with:

- (a) the rendering or failure to render professional legal services for the insured organization, or
- (b) the rendering or failure to render pro bono professional legal services on behalf of the **insured organization** which are rendered with the **insured organization's** knowledge and consent,

and only for activities which:

- i. are related to such **employed lawyer's** employment with the **insured organization**, including but not limited to advising directors and officers on corporate-related transactions; and
- ii. are not performed by the **employed lawyer** for others for a fee.



For the purpose of the foregoing, in the event of a disagreement between the **insured** organization and any employed lawyer as to whether such employed lawyer was acting "with the **insured organization's** knowledge and consent" pursuant to paragraph (b) above, the insurance company will abide by the determination of the **insured organization** on this issue and such determination will be made by the **insured organization** by written notice to the **insurance** company within 90 days after the claim is first made against such employed lawyer. In the event no determination is made within such period, the foregoing will operate as if the **insured** organization determined that the employed lawyer was not acting with the **insured** organization's knowledge and consent.

#### employment practice act means any:

- (a) wrongful dismissal, discharge or termination of employment whether actual or constructive;
- (b) employment-related misrepresentation;
- (c) violation of any provincial, territorial, federal, state, local or foreign law prohibiting discrimination in employment;
- (d) sexual or other harassment in the workplace;
- (e) abusive or hostile work environment;
- (f) wrongful deprivation of career opportunity, failure to hire, promote, or grant tenure, or wrongful demotion;
- (g) wrongful discipline or evaluation;
- (h) breach of an implied or express written employment contract or promissory estoppels;
- (i) failure to adopt adequate employment or workplace policies and procedures;
- (j) retaliation against any **insured person** including retaliation for filing claims under the Federal False Claims Act or under any similar provincial, territorial, federal, state or local law, retaliation in connection with whistleblowing, retaliation for exercising civil rights, retaliation for union activities or in connection with strikes or lockouts; or
- (k) negligent hiring or negligent supervision of others, including wrongful failure to provide adequate training, in connection with (a) through (j) above,

actually or allegedly committed by any insured person.

**employment practice act** will not include any violation of the Fair Labor Standards Act of 1938 (except the Equal Pay Act) or any regulations promulgated thereunder or similar provisions of any provincial, territorial, federal, state or local law.

facilitation costs means reasonable fees, costs and expenses (including the premium or origination fee for a loan or bond) necessarily incurred by:

- (a) the chief executive officer or chief financial officer of the **named insured** to facilitate the return of amounts required to be repaid pursuant to Section 304(a) of the Sarbanes-Oxley Act of 2002 or any comparable Canadian provincial, territorial, federal or local statutory provision,
- (b) any **insured person** to facilitate the return of amounts required to be repaid pursuant to Section 954 of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 or



any comparable Canadian provincial, territorial, federal or local statutory provision or any internal policy of the **insured organization** promulgated in accordance therewith, or

(c) any **insured person** to facilitate the return of amounts required to be repaid pursuant to the U.S. Federal Food, Drug, and Cosmetic Act, 21 U.S.C. Section 301, et seq. or any comparable Canadian provincial, territorial, federal or local statutory provision or any internal policy of the **insured organization** promulgated in accordance therewith.

facilitation costs will not include the payment, return, reimbursement, disgorgement or restitution of any amounts requested or required to be repaid pursuant to Section 304(a) of the Sarbanes-Oxley Act of 2002, Section 954 of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 or the U.S. Federal Food, Drug, and Cosmetic Act, 21 U.S.C. Section 301, et seq. or any comparable Canadian provincial, territorial, federal or local statutory provision or any internal policy of the **insured organization** promulgated in accordance therewith.

**fiduciary wrongful act** means any act, error, omission, misstatement, misleading statement, neglect or breach of duty actually or allegedly committed by any **insured person** while acting in their capacity as a fiduciary of any employee benefit plan sponsored by the **insured organization**, or any matter claimed against any **insured person** by reason of their serving, or having served, in such capacity.

**financial impairment** means the appointment by any provincial, territorial, state or federal official, agency or court of any receiver, trustee, examiner, conservator, liquidator, rehabilitator or similar official to take control of, supervise, manage or liquidate the **insured organization**.

**foreign accommodation costs** means, where legally permissible, the following expenses and fees incurred in connection with an extradition proceeding or arrest and detention or incarceration as described in part iii. of **claim**:

- (a) reasonable travel expenses necessarily incurred by a **relative** to travel to a foreign jurisdiction in which the **insured person** is not domiciled,
- (b) reasonable accommodation expenses necessarily incurred by any **insured person** or any of his or her **relatives** to temporarily reside in a foreign jurisdiction in which such **insured person** is not domiciled,
- (c) reasonable fees necessarily incurred by any **insured person** or any of his or her **relatives** to convert currency to the currency of a foreign jurisdiction in which such **insured person** is not domiciled, or
- (d) reasonable fees necessarily incurred by any **insured person** or any of his or her **relatives** to obtain the services of an interpreter or translator.

**foreign policy** means the standard policy (including all endorsements that are mandatory according to the law of such jurisdiction) provided by the **insurance company** or any of its affiliates in a **licensed foreign jurisdiction** that affords coverage which is substantially similar to the cover afforded under this Policy.

**independent director** means any **insured person** who was, is or during the **policy period** becomes a director of the **insured organization** or any natural person serving in a functionally equivalent role for the **named insured** or any **subsidiary** operating or incorporated outside Canada or the United States, provided such **insured person** has not been an employee, officer or equivalent executive of the **insured organization** in the past three years.



**inquiry** means a request for any **insured person** to appear for an interview or meeting or to provide sworn testimony or to produce documents regarding such **insured person's** capacity as such or the business of the **insured organization**.

**inquiry** will not include any routine or regularly scheduled regulatory or internal supervision, inspection, compliance, review, examination, production or audit, including any request for mandatory information from a regulatory entity.

**inquiry costs** means reasonable fees and expenses necessarily incurred by any **insured person** in connection with such **insured person's** preparation for, attendance at and/or response to an **inquiry**, including reasonable fees and expenses necessarily incurred by the **insured person** to produce documents in his or her possession.

inquiry costs will not include:

- (a) the salary and/or cost of time of any **insured person** or overhead expenses of the **insured** organization;
- (b) costs of complying with any discovery or other request seeking documents (including electronic information) in the possession or control of the **insured organization** (except under the Insured Persons Liability Coverage) or for which the **insured organization** has the direct financial responsibility to produce; or
- (c) any amounts incurred prior to the time that the **inquiry** is reported to the **insurance company** in accordance with the Claim Requirements and Information section (except where provided under part (b) of the Defence and Settlement provision).

#### insureds means the insured persons and the insured organization.

#### insured organization means:

- (a) the **named insured**;
- (b) any **subsidiary**;
- (c) the **named insured** or any **subsidiary** as a debtor in possession within the meaning of the Companies Creditors Arrangement Act, R.S.C. 1985, the Bankruptcy and Insolvency Act, R.S.C. 1985 or similar legal status under foreign law; and
- (d) any foundation, charitable trust or political action committee totally funded or controlled or exclusively sponsored by the **named insured** or any **subsidiary**.

insured persons means any natural person who was, is or during the policy period becomes:

- (a) a director, officer or risk manager of the insured organization; or
- (b) an employee of the **insured organization**, including any employee who is or was an **employed lawyer**, if:
  - i. such employee is named in any claim or investigation for an employment practice act,
  - ii. such employee is named in any securities claim,
  - such employee is named as a co-defendant in any claim or investigation with any other natural person set forth in part (a) of this definition or any natural person set forth in 1. to 8. below,
  - iv. such employee receives a request to respond to an **inquiry** concurrently with any natural person set forth in part (a) of this definition or any natural person set forth in 1. to 8. below, or



v. such employee is an **employed lawyer** and is rendering pro-bono professional legal services on behalf of the **insured organization**,

but only when and to the extent acting for and on behalf of the **insured organization** in such capacity.

### insured persons will include:

- 1. any natural person who was, is or during the **policy period** becomes a manager or functionally equivalent role of any limited liability company that is a **subsidiary**,
- 2. any natural person who was, is or during the **policy period** becomes a member of the board of managers of the **insured organization**,
- 3. any natural person who was, is or during the **policy period** becomes a shadow director, as defined under Section 251 of the United Kingdom Companies Act 2006, of the **named insured** or any **subsidiary** operating or incorporated in the United Kingdom or the Republic of Ireland,
- 4. any de facto or alleged de facto director of the insured organization,
- 5. any natural person who was, is or during the **policy period** becomes a representative of an entity that serves as a director of the **insured organization**,
- 6. any natural person who was, is or during the **policy period** becomes a prospective director of the **insured organization** named in any registration statement, prospectus or similar offering document,
- 7. a functionally equivalent role of any position set forth in this definition for the **named insured** or any **subsidiary** operating or incorporated outside Canada,
- 8. the lawful spouse, or civil or domestic partner, of any natural person specified above:
  - a solely in their capacity as such, and
  - b. only for the purposes of any matter seeking damages recoverable from:
    - i. marital community property,
    - ii. property jointly held by any such person and the spouse, or civil or domestic partner, or
    - iii. property transferred from any such person to the spouse, or civil or domestic partner, and
- 9. the estate, heirs, legal representatives, trusts, estate planning vehicles or assigns of any natural person specified above in the event of their death, incapacity or bankruptcy.

# insurance company means Syndicate 3623 at Lloyd's.

#### investigation means:

- (a) any formal investigation of any **insured person** by a **regulatory authority**:
  - i. once such **insured person** is identified in writing by such **regulatory authority** as a person against whom a **claim** may be brought, including without limitation receipt of a Wells Notice, target letter or other written notice describing actual or alleged violations of securities laws or other laws by any such **insured person**, or
  - ii. after the service of a subpoena or other similar written request compelling testimony or document production upon any such **insured person**, or



- (b) any informal investigation of any **insured person** by a **regulatory authority** after such **insured person** becomes aware that he or she is the subject of such investigation and, as a consequence of such investigation, retains legal counsel; or
- (c) a raid on, or non-routine on-site visit to, the insured organization by any regulatory authority that involves the production, review, copying or confiscation of information, documents or materials in any form that are in the possession or control of any insured person, including devices, products, components, records, electronic information and files or interviews of such insured person.

**licensed foreign jurisdiction** means any country outside of Canada where the **insurance company** or any of its affiliates are a licensed insurer.

loss means:

- (a) judgments (including pre and post-judgment interest), damages, awards and settlements (including plaintiff legal fees and expenses or mootness fees awarded or approved by a court in connection with any such judgment, damage, award or settlement) incurred by the **insureds** as a result of a **claim** or **investigation**;
- (b) policy costs;
- (c) punitive, exemplary or multiplied damages incurred by the **insureds** where the applicable law allows coverage for punitive, exemplary or multiplied damages; and
- (d) plaintiff legal fees and expenses payable by the **insured organization** which are awarded or approved by a court in a **derivative suit**.

loss will not include (other than policy costs):

- i. fines, sanctions or penalties, except:
  - fines or civil penalties assessed against any insured person pursuant to Section 78dd 2(g)(2)(B) or Section 78ff (c)2(B) of the Foreign Corrupt Practices Act, 15 U.S.C. or Section 11(1)(a) of the United Kingdom Bribery Act of 2010, Chapter 23 or any statute or law similar to the foregoing in any jurisdiction;
  - 2. civil penalties assessed against any of the **insureds** for the benefit of shareholders pursuant to Section 308 of the Sarbanes Oxley Act of 2002 or any similar statute or law in any jurisdiction; or
  - under the Insured Persons Liability Coverage only, any other fine or civil penalty imposed against any insured person where the applicable law allows coverage for such fine or civil penalty;
- ii. taxes or loss of tax benefits, except:
  - with respect to that portion of any tax assessment imposed on any insured person by a foreign jurisdiction based on the insurance company's payment of such judgments, damages, awards, settlements or policy costs as a foreign or non-admitted carrier;
  - 2. with respect to any statutory liability for such taxes owed by any **insured person** as described in part v. of the definition of **claim**; or
  - under the Insured Persons Liability Coverage only, any other taxes owed by the insured organization for which any insured person is held legally liable where the applicable law allows coverage for such taxes;
- iii. judgments, damages, awards or settlements that represent an increase in the actual or proposed consideration in connection with any acquisition, merger or business combination of, by or with the **insured organization**, except where such judgments, damages, awards or settlements are payable under the Insured Persons Liability Coverage;



- iv. wages, salary or benefits owed pursuant to the terms of any employment contract except with respect to any statutory liability for such wages, salary or benefits owed by any **insured person** as described in part vi. of the definition of **claim**;
- v. any costs incurred by the **insureds** to clean up, remove, contain, detoxify, neutralize, assess the effects of, test for or monitor any seepage, pollution, contamination or other hazardous materials of any kind; and
- vi. any amounts deemed uninsurable by law.

Notwithstanding the foregoing, the **insurance company** will not assert that the portion of any judgment, damage, award, settlement or **policy costs** incurred in connection with any **securities claim** alleging violations of Section 130 or 130.1 of the Ontario Securities Act as amended or Section 11 or 12 of the Securities Act of 1933 as amended, including without limitation any judgment, damage, award, settlement or **policy costs** incurred by any **insured person** deemed to be a controlling person within the meaning of Section 15 of the Securities Act of 1933, or of any similar securities laws or common laws or regulations of any foreign jurisdiction, as amended, are uninsurable.

With respect to coverage for any such **loss** above, any applicable law most favourable to the insurability of **loss** will apply. If the **insureds** demonstrate in good faith (including presenting a written legal opinion) that **loss** is insurable under such law, the **insurance company** will not challenge that interpretation of insurability. For purposes of this provision, "any applicable law" will include but not be limited to the law: a) where the **claim** seeking such damages was brought, b) where the **wrongful acts** giving rise to the **claim** seeking such damages took place, c) where the **insured organization** is incorporated or has its principal place of business or the **insured persons** reside, and d) where the **insurance company** is incorporated or has its principal place of business.

The determination of whether any **insured persons** has incurred **loss** will be made without regard to:

- (1) any insurance (with the exception of insurance purchased by the insured organization), and
- (2) any indemnification that any **insured person** may have from any source, including without limitation from or as a result of any security holder of the **insured organization** (other than from the **insured organization**).

#### management control means:

- (a) owning interest representing more than 50% of the voting, appointment or designation power for the selection of a majority of the board of directors of a corporation, the members of the management board of a limited liability corporation or with respect to entities operating or incorporated outside of Canada, persons serving in a functionally equivalent role; or
- (b) having the right, pursuant to written contract or the bylaws, charter, operating agreement or similar documents of the **insured organization** to elect, appoint or designate a majority of the board of directors of a corporation, the management board of a limited liability corporation or with respect to entities operating or incorporated outside of Canada, persons serving in a functionally equivalent role.

**manslaughter claim** means the prosecution of any **insured person** for involuntary, constructive or gross negligence manslaughter before the Crown Prosecution Service, the Procurator Fiscal or any similar authority with jurisdiction over any corporate manslaughter violation.

# matter means any claim, investigation, inquiry, security holder demand or books and records demand.



**mitigation costs** means reasonable fees, costs and expenses necessarily incurred by any **insured person** solely to mitigate a fact or circumstance that any **responsible person** first becomes aware of and reports to the **insurance company** during the **policy period** in accordance with the Notification of Circumstances provision, which is reasonably likely to become a **matter** that would be covered under this Policy.

#### mitigation costs will not include:

- (a) any amounts which the insured organization is required by the bylaws, contract or other governing documents of the insured organization or is legally permitted to pay to the fullest extent permitted by law, except where the insured organization is unable to make such actual indemnification by reason of its insolvency;
- (b) any amounts incurred prior to the time that such fact or circumstance is reported to the **insurance company**;
- (c) any amounts incurred after the time a **matter** is made, commenced or received by any **insured person** which arises out of such fact or circumstance; or
- (d) costs of producing documents for which the **insured organization** has the direct financial responsibility to produce.

named insured means the entity specified in the Declarations.

#### non-indemnifiable loss means:

- (a) loss resulting from any claim or investigation, or
- (b) inquiry costs resulting from any inquiry,

incurred by **insured persons** that the **insured organization** (i) is not required by law or is not legally permitted to indemnify or (ii) is unable to actually indemnify by reason of its insolvency.

optional extension period means the period specified in the Declarations after the end of the policy period in respect of matters first made, commenced or received and reported to the insurance company during such period specified in the Declarations.

#### outside entity means:

- (a) any not-for-profit organization, community chest, fund or foundation; or
- (b) any for-profit organization whose securities are not publicly owned or traded where the **insured persons** serve with the knowledge and consent, at the direction or request, or as part of their regularly assigned duties of the **insured organization**.

For the purpose of paragraph (b) above, in the event of a disagreement between the **insured** organization and any **insured person** as to whether such **insured person** was acting "with the knowledge and consent, at the direction or request, or as part of their regularly assigned duties of the **insured organization**", it is agreed that the **insurance company** will abide by the determination of the **insured organization** on this issue and such determination will be made by the **insured organization** by written notice to the **insurance company** within 90 days after the **matter** is first made or commenced against or received by such **insured person**. In the event no determination is made within such period, this paragraph will operate as if the **insured organization** determined that such **insured person** was not acting with the knowledge and consent, at the direction or request, or as part of their regularly assigned duties of the **insured organization**.



**outside position** means the position of a director, officer, manager, trustee, governor or executive director or in a functionally equivalent position of any **outside entity**.

**personal asset costs** means reasonable fees, costs, charges and expenses necessarily incurred by any **insured person** in connection with any **claim** or **investigation** to oppose any efforts by any **regulatory authority** to seize, attach or otherwise enjoin the use of the personal assets or real property of such **insured person** or to obtain the discharge or revocation of a court order entered during the **policy period** in anyway impairing the use thereof.

**personal reputation costs** means reasonable fees, costs, charges and expenses necessarily charged by any public relations firm or crisis management firm incurred by any **insured person** in connection with any **claim** or **investigation** to mitigate the adverse effects to such **insured persons** reputation as a result of a negative public statement made about him or her by a **regulatory authority**.

policy costs means defence costs, inquiry costs, mitigation costs, facilitation costs, personal asset costs and personal reputation costs.

policy period means the period specified in the Declarations.

prior and pending date means the date specified in the Declarations.

**regulatory authority** means any provincial, territorial, federal, state, local or foreign law enforcement or governmental authority (including but not limited to the Department of Justice, the Securities and Exchange Commission, any provincial, territorial, federal, state, local or foreign securities commission, and any attorney general) or the enforcement unit of any securities exchange or similar self-regulating body.

#### related matters means:

- (a) all **claims** arising out of, based upon, attributable to or in any way involving the same **wrongful act** or **related wrongful acts**; and
- (b) all **security holder demands** which have been reported under this Policy or under any prior policy of which this Policy is a renewal or replacement, arising out of, based upon, attributable to or in any way involving the same **wrongful act** or **related wrongful acts**; and
- (c) all investigations, inquiries and books and records demands which have been reported under this Policy or under any prior policy of which this Policy is a renewal or replacement, arising out of, based upon, attributable to or in any way involving the same conduct or other conduct which have as a common nexus any fact, circumstance, situation, event, transaction or series of facts, circumstances, situations, events or transactions.

**related wrongful acts** means all **wrongful acts** which have as a common nexus any fact, circumstance, situation, event, transaction or series of connected facts, circumstances, situations, events or transactions.

**relative** means a lawful spouse, domestic partner, child, stepchild, adopted child, adopted stepchild, lawful spouse of a married child, grandchild, sister, brother, parent, parent-in-law,



stepparent, grandparent or grandparent-in-law of any **insured person**, or of any resident or individual employed in the household of any **insured person**.

**responsible person** means the risk manager, general counsel, chief executive officer or chief financial officer or an individual acting in a similar capacity with the **named insured**.

**retired and resigned insured persons extension period** means an unlimited period following the end of the **policy period** in respect of **matters** first made, commenced or received and reported to the **insurance company** during such unlimited period.

**run-off period** means the period specified in the Declarations after the end of the **policy period** in respect of **matters** first made, commenced or received and reported to the **insurance company** during such period specified in the Declarations.

#### securities claim means:

- (a) any claim alleging any violation of any securities laws or regulations of any provincial, territorial, federal, state (including any state blue sky laws), local or foreign jurisdiction (including any violation of the Securities Act of 1933, the Securities Exchange Act of 1934 or the rules or regulations of the Securities and Exchange Commission under either or both Acts), any other laws, rules, regulations or statutes regulating securities or any common law arising out of, involving, or relating to the ownership, purchase or sale of or offer to purchase or sell any securities of the insured organization, including any debt or equity securities, whether on the open market or through a public or private offering,
- (b) any **claim** brought by any security holder of the **insured organization** in their capacity as such, including a **derivative suit**, or
- (c) any **claim** brought by any security holder of any **target** in their capacity as such, alleging that the **insureds** aided and abetted any:
  - i. common law cause of action, including a breach of fiduciary duty owed to the **target's** security holders, or
  - ii. violation of any securities law by the **target** regarding the **insured organization's** acquisition, merger or business combination or proposed acquisition, merger or business combination of the **target**.

securities claim will not include any security holder demand or books and records demand.

**security holder demand** means any written demand made by one or more security holders of the **insured organization** upon the **insured organization's** board of directors to bring a civil proceeding against any **insured person** for a **wrongful act**.

security holder demand costs means reasonable fees and expenses incurred by the insured organization (including its board of directors or any committee of its board of directors) in connection with the investigation, review or evaluation of any security holder demand.

**subsidiary** means any entity, including any limited liability corporation, in which the **named insured** either directly or indirectly has or had **management control** on or before the inception date of this Policy. Coverage for such entity will only apply for any **wrongful act** committed or conduct undertaken while the **named insured** had **management control** of such entity.

target means any entity that the **insured organization** has or proposes to acquire, merge with or undertake a business combination with that results in, or would result in, such entity becoming a **subsidiary**.



**wrongful act** means any act, error, omission, misstatement, misleading statement, neglect or breach of duty actually or allegedly committed:

- (a) by any **insured person** while acting in their capacity as such, or any matter claimed against any **insured person** by reason of their serving, or having served, in such capacity;
- (b) by any **insured person** while acting in, or any matter claimed against any **insured person** by reason of their serving, or having served as a controlling person within the meaning of Section 15 of the Securities Act of 1933, as amended or Section 20(a) of the Securities Exchange Act 1934, as amended, or under any similar provincial, territorial, federal, state or local law;
- (c) by any **insured person** while acting in, or any matter claimed against any **insured person** by reason of their serving, or having served in an **outside position**; or
- (d) by the **insured organization**.

wrongful act will include:

- i. an employment practice act or employed lawyers wrongful act, or
- ii. in respect of the Insured Persons Liability Coverage only, a fiduciary wrongful act.

Authorized Insurer's Representative Beazley Canada Limited



# LLOYD'S UNDERWRITERS' POLICYHOLDERS' COMPLAINT PROTOCOL

Lloyd's strives to enhance your customer experience with us through superior service and innovative insurance products.

We have developed a formal complaint handling protocol in accordance with the Insurance Companies Act of Canada to ensure your concerns as our valued customer are addressed expeditiously by our representatives. This protocol will assist you in understanding the steps we will undertake to help resolve any dispute which may arise with our product or service. All complaints will be handled in a professional manner. All complaints will be investigated, acted upon, and responded to in writing or by telephone by a Lloyd's representative promptly after the receipt of the complaint. If you are not satisfied with our products or services, you can take the following steps to address the issue:

- Firstly, please contact the broker who arranged the insurance on your behalf about your concerns so that he or she may have the opportunity to help resolve the situation.
- If your broker is unable to help resolve your concerns, we ask that you provide us in writing an outline of your complaint along with the name of your broker and your policy number.

Please forward your complaint to:

#### Lloyd's Underwriters

Attention: Complaints Officer:

Royal Bank Plaza South Tower, 200 Bay Street, Suite 2930, P.O. Box 51 Toronto, Ontario M5J 2J2 Tel: 1-877-455-6937

E-mail:

Your complaint will be directed to the appropriate business contact for handling. They will write to you within two business days to acknowledge receipt of your complaint and to let you know when you can expect a full response. If need be, we will also engage internal staff in Lloyd's Policyholder and Market Assistance Department in London, England, who will respond directly to you, and in the last stages, they will issue a final letter of position on your complaint.

In the event that your concerns are still not addressed to your satisfaction, you have the right to continue your pursuit to have your complaint reviewed by the following organizations:

<u>General Insurance OmbudService (GIO)</u>: assists in the resolution of conflicts between insurance customers and their insurance companies. The GIO can be reached at: Toll free number: 1-877-225-0446

# For Quebec clients:

<u>Autorité des marchés financiers (AMF)</u>: The regulation of insurance companies in Quebec is administered by the AMF. If you remain dissatisfied with the manner in which your complaint has been handled, or with the results of the complaint protocol, you may send your complaint to the AMF who will study your file and who may recommend mediation, if it deems this action appropriate and if both parties agree to it. The AMF can be reached at

Toll Free: 1-877-525-0337 Québec: (418) 525-0337 Montréal: (514) 395-0311

If you have a complaint specifically about Lloyd's Underwriters' complaints handling procedures you may contact the FCAC.

**Financial Consumer Agency of Canada (FCAC)** provides consumers with accurate and objective information about financial products and services, and informs Canadians of their rights and responsibilities when dealing with financial institutions. FCAC also ensures compliance with the federal consumer protection laws that apply to banks and federally incorporated trust, loan and insurance companies. The FCAC does not get involved in individual disputes. The FCAC can be reached at:

427 Laurier Avenue West, 6th Floor, Ottawa ON K1R 1B9



Services in English: 1-866-461-FCAC (3222) Services in French: 1-866-461-ACFC (2232)

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# PRIVACY: NOTICE CONCERNING PERSONAL INFORMATION

#### Who we are

We are the Lloyd's underwriter(s) identified in the insurance contract and/or the certificate of insurance. Your privacy is important to us. This Privacy notice explains what personal information we collect, use and disclose about policyholders, beneficiaries, claimants and witnesses and for what purposes, in compliance with applicable Canadian privacy laws.

#### What personal information we collect

Personal information is any information about an identified and or identifiable individual. The personal information that is collected for a clear and legitimate use and disclosure generally includes the following:

- Identification and contact information (name, address including postal code, country, telephone number, email address, month and date of birth, drivers licence, employer, job title, employment history, family details)
- Policy information (policy number, policy amounts, policy terms)
- Claim information (claim number, information relating to a potential or existing claim)
- · Payment information (credit card details, bank account details, credit score)
- Other information related to your insurance cover or a claim only for legitimate business purposes

We also collect personal information about you when you visit <u>www.lloyds.com</u>. Further details can be found on our online Cookies policy at <u>http://www.lloyds.com/common/privacy-and-cookies-statement</u>

We will not use your personal information for marketing purposes and we will not sell your personal information to other parties.

#### How we use your information

By purchasing insurance from certain Lloyd's Underwriters ("Lloyd's"), a customer provides Lloyd's with his or her explicit consent to the collection, use and disclosure of personal information. Meaningful consent is subject to the customer's understanding of the nature, purpose and consequences of the collection, use or disclosure of their personal information.

Information is generally collected, used, disclosed and stored in order to provide you with the insurance products that you have requested, including to:

- Identify you and provide you with insurance cover
- Communicate with Lloyd's policyholders
- Calculate, collect or refund premiums
- Underwrite policies and facilitate policy administration
- Evaluate and process claims
- Detect and prevent fraud, carry out anti-money laundering and sanctions checks
- Investigate and prosecute fraud
- Meet our regulatory and other legal obligations
- Enforce terms or exercise rights under the insurance contract
- Analyze insurance risk and business results
- Improve our services and offerings



- Provide general client care
- Defend or prosecute legal claims
- Renew your insurance policy
- Transfer of books of business, company sales and reorganisations

Or as may be otherwise required or authorized by law.

#### Your information may be shared and disclosed;

In order to fulfil the purposes described in this Privacy notice, we may share your personal information with other third parties that we have engaged to provide services on our behalf, or who otherwise assist us in providing you with services, such as affiliated organizations, sub-contractors, agents/coverholders, legal counsel, insurers, brokers, reinsurers, loss adjusters and other service providers.

We will limit this disclosure to only the Personal Information that is reasonably necessary for the purpose or service for which the third party or affiliate will provide. We will use contractual and other means to provide a comparable level of protection while the information is being processed by these service providers, including limiting such providers to using your Personal Information solely to provide Lloyd's with the specific service for which they were engaged, and for no other purpose. You can obtain more information about our policies and practices with respect to the use of Personal Information by Third Party Service Providers by contacting us as described below, under the section "How to Contact Us" at the end of this document.

Some of these entities may be located outside Canada, therefore your information may be processed in a foreign jurisdiction, where it will be subject to the laws of that jurisdiction, which may be different than the laws in your province. Personal information that is stored or processed outside Canada may also be accessible to the law enforcement and national security authorities of that jurisdiction.

We may also share or transfer your Personal Information where reasonably required in the context of a sale, merger or amalgamation of all or part of our business or the insurance or securitization of our assets. In any such case, the recipient parties will be contractually required to keep the information confidential and use it only for the purposes of the transaction, or proposed transaction, in question. In the event a business transaction is affected, assignees or successors of Lloyd's or our business or assets, or those of our affiliated entities, may use and disclose Personal Information only for the purposes as set out in this Privacy notice, unless further consent is obtained.

We may also share your Personal Information with law enforcement, national security agencies or other governmental officials, as required or permitted by law, such as in response to a court order or a verified request relating to a criminal investigation or alleged illegal activity, where we are legally obligated to contribute information to compulsory insurance databases, or where required to detect, prevent or prosecute fraud.

#### Authority to collect, use and disclose personal information

When you share information with us for particular purposes, such as providing you with insurance, you give us explicit consent to collect, use and disclose your information for those purposes. Canadian law also authorizes us to collect, use and disclose personal information without consent in certain circumstances prescribed by law, which may include the following:

- Detecting or suppressing fraud
- Investigating or preventing financial abuse



- For communication with the next to kin or authorized representative of an injured, ill or deceased individual
- Investigating a breach of an agreement or a contravention of the laws of Canada or a foreign jurisdiction where obtaining consent would compromise the availability or accuracy of the information
- Witness statement necessary to assess, process or settle insurance claims
- Information that is produced in the course of an individual's employment, business or profession

There may be situations where we need your additional consent to collect, use, and disclose information about you. In those situations, we will ask you for consent separately. You do not have to give your consent and, subject to legal and contractual restrictions, you can withdraw your consent to us collecting, using and disclosing your information at any time. However, withdrawing your consent may affect our ability to provide you with insurance cover or other services.

#### **Retention and security**

We retain personal information for as long as necessary to provide you with insurance cover and meet the other purposes for collection, use and disclosure described in this Privacy notice, or as otherwise required or permitted by law. When your Personal Information is no longer required, we will make all reasonable efforts to ensure all electronic and hard copies of such information are securely destroyed and irreversibly deleted from our systems.

We use various physical, technical and administrative security measures, appropriate to the sensitivity of the personal information, that are designed to protect against loss, theft, unauthorized access, disclosure, copying, use or modification by. Although we will take reasonable measures to protect personal information, the transmission of information through the internet or other electronic means is not guaranteed to be secure and may create risks for the privacy and security of your information.

# How to access your personal information

Subject to certain exceptions provided by applicable law, you have the right to access your personal information, request corrections about your personal information if you identify any inaccuracies, and request that we delete your information. If you would like to exercise any of these rights, please contact the Ombudsperson at info@lloyds.ca.

The Ombudsperson can also provide additional information about Lloyd's policies and practices, answer questions about the collection, use, disclosure or storage of personal information by Lloyd's and its service providers located outside Canada, as well as discuss any complaints you may have regarding the collection, use and disclosure of your personal information.

# **Changes**

We may amend this Privacy notice from time to time as our business evolves, in response to legal developments, as new technologies become available, or as we introduce new features, products or services.

When we make changes to wording of this Privacy notice we will revise the "last updated" date at the bottom of this Privacy notice. You should check back here periodically to find out if any changes have been made to this Privacy notice. If we make substantial changes we will, as appropriate prominently post these changes to our Site or



notify registered Users directly.

# How to contact us

Further information about Lloyd's personal information protection policy may be obtained by visiting, <u>https://www.lloyds.com/lloyds-around-the-world/americas/canada/market-conduct</u> from your broker, or by contacting Lloyd's by phone: 514 861 8361, 1 877 455 6937 or email: <u>info@lloyds.ca</u>.

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