

# After the Breach

Beazley has been at the forefront of defending clients in the developing and evolving legal arena of litigation and regulatory investigations arising from data breaches.

Fast changing industries confront fast changing risks. The proliferation of data, the evolution of technology and greater demands on service providers have led to a rapidly developing legal landscape. Our claims team understands the emerging liabilities and complexities of this world and partners with you to secure the best outcome in the event of a claim.

## The Beazley difference

### Collaborative

We collaboratively work with you throughout each step of the claim to find the best possible outcome.

### Experienced

Our claims team includes professionals, most of whom are former senior litigators, who understand the emerging liabilities and complexities of this world.

### Accessible

You work directly with a claims manager who is empowered to make decisions and speed up the resolution of complex claims.

### Pragmatic

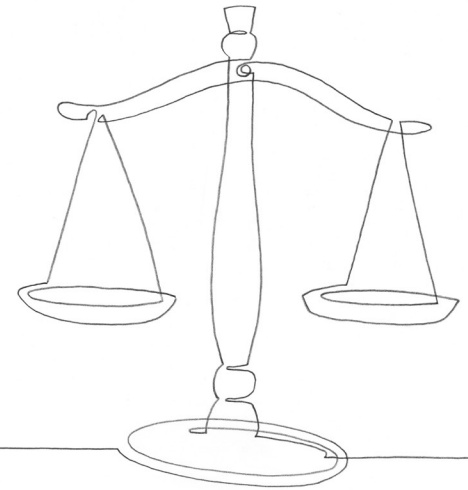
We take a practical, real-world approach to managing claims rather than “ticking boxes”. We understand that no two claims are alike and each claim presents unique challenges requiring individualized case strategies.

### Flexible

We can assist you in handling claims in-house or can work collaboratively with any third party you retain.

### Consistent

You will work with the same Beazley claims manager throughout the entire life of the claim: validating coverage, analyzing the claim, assessing liability and developing a strategy to obtain the best possible result for your business. Your claims manager will work side-by-side with you until the claim is resolved.



As soon as you or one of your vendors suspect the theft, loss or unauthorized disclosure of or unauthorised access to personally identifiable data within your custody, care or control, you should notify Beazley.

## Notification

Notifying Beazley is easy: you can notify us 24/7 via our dedicated email address, [bbrcanada@beazley.com](mailto:bbrcanada@beazley.com). An email is immediately sent to our team of highly experienced breach response managers to ensure that the appropriate individual will pick up your message and respond as soon as possible.

Meanwhile, please try to preserve all evidence and secure IT systems and ensure that there is an appropriate chain of custody established to respond to the breach as directed by our experts.

## What happens after notification?

Your breach response services manager will send you an email to confirm receipt of the notice and schedule a time to call and discuss the incident and conduct a preliminary investigation. We recommend that the key stakeholders within your organization, who are involved in investigating the incident, be included in this phone call, but at a minimum, your designated breach coordinator should be on this call. As part of this call, you and Beazley will agree the next steps, including the appointment of one of our expert privacy lawyers and computer forensic vendors.

## Privacy lawyers

Beazley will make an introduction to and arrange a call with one of our expert privacy lawyers who will represent you as you investigate a data privacy or security incident and, when necessary, to help you to prepare notification letters to affected individuals, regulators and the general public. We have a panel of very experienced and reputable privacy lawyers across the globe who can provide the advice you need to respond to the incident.

## Forensic services

Beazley will arrange a complementary initial call with one of our expert forensics service providers to help you quickly establish a roadmap for the technical components of the investigation, and get the right resources in place to identify the extent and scope of any data compromise. We have developed relationships and preferred pricing with a number of vendors and when deciding on a forensics expert we can make a recommendation based on the type of incident presented and the capacity of the forensic provider at that time to ensure the most efficient and effective response.

## What happens next?

You are now in the hands of our experts. Your breach response services manager will continue to work with you throughout the breach response process.



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