

# Beazley Breach Response Services

A dedicated team of experts.

Beazley is unique among insurers in having a dedicated business unit, Beazley Breach Response (BBR) Services, that focuses exclusively on helping clients manage data breaches successfully.

BBR Services is a dedicated team of data breach professionals who assist Beazley policyholders at every stage of incident investigation and breach response. Should you elect to use BBR Services, they will coordinate the carefully vetted forensics experts and specialized lawyers to help you establish what's been compromised; assess your responsibility; and notify those you have to. In addition, BBR Services coordinates credit or identity monitoring for your customers and offers PR advice to help you safeguard your reputation.

## The Beazley difference

### In-house

BBR Services is a dedicated business unit within Beazley. Once you provide notice of an incident, a BBR Services manager will work side by side with you throughout the process. You will not be directed to an external third party to manage or coordinate your breach response services. Access to BBR Services is included with your policy; there is no extra charge for their time or expertise.

### Experienced

Every breach is different. It is important to work with a partner who's been there before. Beazley has managed thousands of breaches for companies ranging in size from small businesses to large multinationals across a variety of industries. BBR Services uses this vast experience to help you with your investigation and breach response.

### Responsive

Breaches do not just take place during business hours. They often occur at night, weekends or on holidays. BBR Services responds quickly regardless of the time or day.

### Risk management

BBR Services provides a full range of resources to help mitigate risks before an incident occurs. On our Beazley owned and managed risk management portal, [beazleybreacholutions.com](http://beazleybreacholutions.com), you will find resources for incident response planning, employee training, compliance, and security best practices. Newsletters and live expert webinars educate you about the latest threats, preventive steps, and regulatory developments. BBR Services also coordinates a variety of pre-breach services so you can improve the robustness of your cybersecurity.



In addition to managing breaches, coaching policyholders through incidents and sharing risk management best practices, BBR Services team members are considered experts in the industry. They are often quoted in the media and frequently speak at major cyber conferences.

“The response from the Beazley Group after discovering a potential data breach was an amazing demonstration of customer service and professional guidance. The response time was fast, less than an hour before the team was pulled together for a teleconference with our representative and we were issued next steps within an hour after that. Having Beazley in our back pockets has already paid for itself three-fold and in my opinion is essential for any business continuity and disaster recovery plan.”

Sonya Lynn, EVP, Chief Operating Officer  
Craft3

## Meet the team

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“During Quincy Credit Union’s recent ATM skimmer incident, Beazley Group provided significant assistance in dealing with the many issues involved. When notified, Beazley promptly responded with recommendations for legal assistance and investigative services. This unfortunate occurrence caused great stress and concern on the part of QCU’s management team and Directors. Beazley’s representatives provided significant support to assist us. I sincerely thank them for their help and highly recommend Beazley’s Breach Response Insurance coverage for all credit unions.”

Stewart A. Steele, Chief Executive Officer  
Quincy Credit Union

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