

Beazley Breach Response Services

A Dedicated Team of Experts

Beazley is unique among insurers in having a dedicated business unit, **Beazley Breach Response (BBR) Services**, that focuses exclusively on helping clients manage data breaches successfully.

BBR Services is a dedicated team of data breach professionals who assist BBR policyholders at every stage of incident investigation and breach response. They coordinate the carefully vetted forensics experts and specialized lawyers to help you establish what's been compromised; assess your responsibility; and notify those you have to. In addition, BBR Services coordinates credit or identity monitoring for your customers and PR advice to help you safeguard your reputation.

“Under the stress of dealing with a large security incident, Beazley was a calm partner. They were responsive, efficient, extremely easy to work with and connected us with a variety of experts who assisted us every step of the way.”

E. Ward Begley II, General Counsel and
Roz Cordini, Chief Compliance Officer
Owensboro Health

The Beazley difference

In-house

BBR Services is a dedicated business unit within Beazley. Once you provide notice of an incident, a BBR Services manager will work side-by-side with you throughout the process. You will not be directed to an external third party to manage or coordinate your breach response services. Access to BBR Services is included with your policy; there is no extra charge for their time or expertise.

Experienced

Every breach is different. It is important to work with a partner who's been there before. Beazley has managed over 5,000 breaches for companies ranging in size from small businesses to large multinationals across a variety of industries. BBR Services uses this vast experience to help you with your investigation and breach response.

24/7 availability

Breaches do not just take place during business hours. They often occur at night, weekends or on holidays. BBR Services responds quickly regardless of the time or day.

Risk management

BBR Services is responsible for Beazley's risk management services, including beazleybreacholutions.com, a Beazley owned and managed, risk management portal that provides educational and loss control information relating to legal compliance, safeguarding information, incident response planning and best practices. In addition, BBR Services sends out alerts to policyholders on security threats and breach trends and hosts live webinars with privacy and security experts.



BBR Services

continued

In addition to managing breaches, coaching BBR policyholders through incidents and sharing risk management best practices, BBR Services are considered experts in the industry. The BBR Service team members are often quoted in the media and frequently speak at major cyber conferences.

Meet the team

Katherine Keefe

Philadelphia, katherine.keefe@beazley.com
Katherine is the global head of BBR Services. Katherine is a regulatory attorney and nationally known HIPAA expert who has counseled hundreds of clients regarding data compliance and breach prevention and response.

Brett Anderson

Atlanta, brett.anderson@beazley.com
Brett is an information security professional who holds CISSP and PCIP certifications. Prior to joining Beazley, Brett held a variety of information security leadership positions.

Frank Quinn

New York, frank.quinn@beazley.com
Frank is the BBR risk manager responsible for beazleybreacholutions.com. A CIPP/US and an attorney, Frank is a content expert with prior data security and privacy experience at Bloomberg Law and Walters Kluwer Law and Business.

Pavel Sternberg

San Francisco, pavel.sternberg@beazley.com
Pavel is an attorney and a CIPP/US and Certified Information Privacy Manager (CIPM). Prior to joining Beazley, Pavel worked on privacy program management and data breach issues at a large healthcare institution.

Lauren Winchester

Philadelphia, lauren.winchester@beazley.com
Lauren is an attorney and a CIPP/US with prior law firm experience. In addition to breach management, Lauren's expertise includes mining BBR breach data enabling BBR Services reporting on breach causes & trends, industry impacts and costs.

Sue Yi

Philadelphia, sue.yi@beazley.com
Sue is an attorney with prior health system experience. As one of the first BBR Services team members, Sue has managed more breaches than any other BBR Services manager.

“During Quincy Credit Union’s recent ATM skimmer incident, Beazley Group provided significant assistance in dealing with the many issues involved. When notified, Beazley promptly responded with recommendations for legal assistance and investigative services. This unfortunate occurrence caused great stress and concern on the part of QCU’s management team and Directors. Beazley’s representatives provided significant support to assist us. I sincerely thank them for their help and highly recommend Beazley’s Breach Response Insurance coverage for all credit unions.”

Stewart A. Steele Chief Executive Officer
Quincy Credit Union

“The response from the Beazley Group after discovering a potential data breach was an amazing demonstration of customer service and professional guidance. The response time was fast, less than an hour before the team was pulled together for a teleconference with our representative and we were issued next steps within an hour after that. Having Beazley in our back pockets has already paid for itself three-fold and in my opinion is essential for any business continuity and disaster recovery plan.”

Sonya Lynn, EVP, Chief Operating Officer
Craft3

Learn more:
www.beazley.com/bbr