Keeping your people safe

Just as the security of citizens is the first responsibility of a government, so the safety and security of employees – particularly employees dispatched to volatile and dangerous parts of the world – is the first responsibility of a company.

For an employee who risks being stranded overseas, or a business operating in an environment that could cause a crisis, the imperative is a swift response, and if needed, a safe exit. Beazley Northcott Global Solutions (NGS) is a global emergency response and evacuation management assistance company, providing advice and evacuation management assistance to organisations seeking comprehensive emergency services to enable companies to take responsible action in support of employees at serious risk.

Northcott Global Solutions (NGS) is a joint venture between Chubb Limited and the Beazley Group. Northcott Global Solutions (NGS) provides comprehensive solutions to organisations seeking risk management assistance with a particular focus on corporate evacuation management in response to a great variety of threats to the safety of employees and dependents at risk.

Northcott Global Solutions (NGS) is a global leader in managed corporate evacuation and medical repatriation. In an overseas emergency, NGS personnel have been involved in over 1,000 evacuations in all parts of the world.

For companies with travelling or expatriate employees working for foreign firms, it is frequently the targets of violence motivated by political anger or economic resentment.

About us

Beazley plc (BEZ.L) is the parent company of specialist insurance businesses with operations in Europe, the US, Asia and Australia. Beazley manages five Lloyd’s syndicates and is one of the largest insurers operating at Lloyd’s. All Lloyd’s Syndicates are rated A+/Excellent by A.M. Best.

We are market leaders in many of our chosen lines, which include professional indemnity, property, marine, reinsurance, accident and life, and political risks and contingency business.

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Threat monitoring and response

Beazley offers red24’s event reporting service to large client accounts or firms to brief employees and to implement the necessary evacuation management assistance in a publicly listed company or to other organisations. The provision of tailored evacuation and repatriation solutions will provide access to all forms of crisis services.

Staff at the NGS crisis operations centre are empowered to trigger the Beazley Flight policy and liaise with the worldwide responders to provide access to all the support a client needs.

The centre is staffed by former military personnel with extensive experience of providing advice in crisis situations. One phone call will provide access to all the support a client needs.

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Introducing Beazley Flight, a comprehensive response and evacuation service to take your people out of harm’s way.

Power of Flight

The

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Keeping your people safe

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For companies with employees working in volatile and dangerous environments, the scenario of a medical incident can have immediate and far-reaching consequences. This can include business interruption and disruption, as well as potential legal liability and reputational damage. The key to mitigating these risks is a swift and well-planned response.

Introducing Beazley Flight

Beazley Flight is a comprehensive response and evacuation service designed to take your people out of harm’s way. Whether your employees are stranded in a perilous environment, or need medical evacuation and repatriation, Beazley Flight is here to help.

To learn more about Beazley Flight, please contact:

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Key service providers

Northcott Global Solutions (NGS) – a global emergency response and repatriation company, NGS provides comprehensive emergency services to enable companies to take their employees out of harm’s way.

red24 – a leading crisis management assistance company, red24 provides advice and evacuation management assistance company, red24 provides advice and evacuation management assistance.

Specialist Assist – a specialist medical repatriation service, providing advice and evacuation management assistance.

The Beazley Flight policy and the services provided are subject to and governed by the terms and conditions of each policy issued. The exact coverage afforded by the products described in this brochure is subject to and governed by the terms and conditions of each policy issued. The descriptions contained in this brochure are for preliminary informational purposes only. Coverages are underwritten by Beazley syndicates at Lloyd's and will vary depending on individual country law requirements and may be unavailable in some countries. Coverages are available in the US only on a surplus lines basis through licensed surplus lines brokers and will be underwritten by Beazley syndicates at Lloyd's. The exact coverage afforded by the products described in this brochure is subject to and governed by the terms and conditions of each policy issued. The descriptions contained in this brochure are for preliminary informational purposes only. Coverages are underwritten by Beazley syndicates at Lloyd's and will vary depending on individual country law requirements and may be unavailable in some countries. Coverages are available in the US only on a surplus lines basis through licensed surplus lines brokers and will be underwritten by Beazley syndicates at Lloyd's.

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The broader point of the map, however, is that a very large proportion of the world's turbulence can fairly be considered as “hot” or “extreme”, and that is unlikely to change quickly.
Keeping your people safe

Just as the security of citizens is the first responsibility of a government, so the safety and security of employees – particularly employees dispatched to volatile and dangerous parts of the world – is the first responsibility of a company.

For an employee who risks being stranded overseas, a key issue is the implications that arise from the inability to return to their home country or remain in their current locality. In such situations, the security and safety of employees are of paramount importance.

Risk management and response considerations

Beazley offers a comprehensive range of services to help clients manage the risk of employees being detained or held captive through the provision of travel assistance and negotiation services. In addition, the company offers medical intervention and care to minimise the risk of personal injury or death.

For companies with employees in remote locations, the provision of comprehensive medical intervention and care is essential. If an employee is involved in an accident or illness that requires immediate medical attention, it is important to have a plan in place to ensure their safety and health.

For an employee who risks being stranded overseas in a perilous environment, the ability to return to their home country is of critical importance. In such situations, the provision of evacuation services is essential.

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Beazley Group

Policies may be underwritten by Beazley syndicates at Lloyd’s and will vary depending on individual country law requirements and may be unavailable in some countries. Coverages are available in the US only on a surplus lines basis through licensed surplus lines brokers appointed on behalf of the Lloyd’s underwriting members of Lloyd’s syndicates 623 and 2623 which are managed by Beazley Furlonge Limited. All Lloyd’s Syndicates are rated A (Excellent) by A.M. Best.

Institutional clients are provided with a comprehensive range of services to help manage the risk of employees being detained or held captive through the provision of travel assistance and negotiation services. In addition, the company offers medical intervention and care to minimise the risk of personal injury or death.

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For an employee who risks being stranded overseas in a perilous environment, the ability to return to their home country is of critical importance. In such situations, the provision of evacuation services is essential.

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**Keeping your people safe**

Just as the security of citizens is the first responsibility of a government, so the safety and security of employees – particularly employees dispatched to volatile and dangerous parts of the world – is the first responsibility of a company.

For an employer who risks being stranded overseas, it is not uncommon for local dangerous situations to escalate much more quickly than anticipated. Such situations may be the result of local crime, political instability, natural disasters, or the spread of infectious diseases. In such circumstances, local authorities may not have the means to evacuate individuals or their families, and in some cases the level of risk may be so high that local assistance is simply not an option. The starting point is the safety of our employees - our employees, and not just the immediate evacuation of the affected individuals. That is why Beazley has set up a dedicated political and natural disaster evacuation provider, offers a comprehensive response to employees emergency needs.

### Key service providers

- **Global Emergency Response**: A 24/7 operations centre in which clients can access the services of a dedicated crisis manager and coordinators to quickly and effectively manage an crisis situation.
- **Specialty Assist**: A medical incident response team that can provide immediate assistance and repatriation to employees in need.
- **Evacuation services**: A comprehensive response to employees emergency needs.

### About us

Beazley plc (BEZ.L) is the parent company of specialist insurance and reinsurance underwriting companies. The Beazley Syndicates at Lloyd’s is a leading crisis management and extraction provider, offering a comprehensive response to employees emergency needs. Beazley offers a wide range of insurance and reinsurance products in the professional liability, crime, property, marine, and political risk and contingency business. Beazley is market leaders in many of our chosen lines, which include: red24, Specialty Assist, or a specialist chosen by an insured.

### The Power of Flight

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**Tanzania**

Expatriate or visiting employees working for foreign firms are frequently the targets of violence motivated by political anger or economic resentment. For an employer who risks being stranded overseas, it is not uncommon for local dangerous situations to escalate much more quickly than anticipated. Such situations may be the result of local crime, political instability, natural disasters, or the spread of infectious diseases. In such circumstances, local authorities may not have the means to evacuate individuals or their families, and in some cases the level of risk may be so high that local assistance is simply not an option. The starting point is the safety of our employees - our employees, and not just the immediate evacuation of the affected individuals. That is why Beazley has set up a dedicated political and natural disaster evacuation provider, offers a comprehensive response to employees emergency needs.

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Extortion and detention assistance and negotiation.

A medical incident that needs immediate local treatment.

Evacuation due to a medical emergency that cannot be effectively treated locally.

Evacuation from a deteriorating political environment that puts a client's employees at serious risk.

Risk dispatches to volatile and dangerous parts of the globe to respond to employees' emergency needs.

Northcott Global Solutions (NGS) has a panel of experienced experts located physically in every country, pre vetted service providers. NGS's 24/7 operations centre allows for a multi-dimensional local response to individual client problems using dedicated political and natural disaster evacuation providers. NGS offers a comprehensive emergency services to enable companies to take the imperative is a swift response, and if needed, a safe exit. Beazley is a dedicated political and natural disaster evacuation provider, offers a comprehensive emergency services to enable companies to take the imperative is a swift response, and if needed, a safe exit. Beazley keeps your people safe.

For companies with hundreds or even thousands of expatriate or travelling employees, this is not a simple challenge. No two scenarios are alike and the best response will likely derive from long experience.

For an employee who risks being stranded overseas in a perilous environment, a global emergency response and evacuation service to take your people out of harm's way. Keeping your people safe.

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Keeping your people safe

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For an employer who risks being stranded overseas, a trip home is not an option. When an employee is traveling for business or pleasure, or in their personal capacity, a crisis can strike at any time.

To provide an immediate service response, Beazley Flight has been designed to address the needs of today’s global business. It provides comprehensive evacuation services to help clients respond to employees’ emergency needs.

Beazley Flight is a dedicated global evacuation service, designed to take clients’ employees out of harm’s way. It focuses on delivering a swift response, and if needed, a safe exit.

Emergency management and response considerations

Beazley Flight is a dedicated global evacuation service that can provide clients’ employees with both evacuation and repatriation services. It is designed to respond to a wide range of scenarios, from natural disasters to political unrest.

The service uses a combination of local and global resources to ensure a comprehensive response. It is staffed by experienced personnel who have a deep understanding of the challenges involved in evacuating employees.

The service is backed by Beazley’s extensive network of contacts around the world, including diplomatic and consular offices, security firms, and medical facilities.

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